



MARKET OVERVIEW

INTEGRA TELECOM OF ARIZONA

UNIQUE SERVICE APPROACH

Integra's unique local service model employs telecom professionals in the markets we serve. This not only enables, but demands that our team be wholly responsive to our customers. It's this responsiveness, combined with the reliability of our network and products that has earned us the highest overall customer satisfaction rating in the industry.

For all of us at Integra, local customer service means just that. We live, work and play in the same communities in which we serve.

We're here to answer your call – **Live**

LOCAL CUSTOMERS

- >> Grace Foods, Inc. – customer since 1998
- >> LaserBits, Inc. – customer since 2000
- >> Harkin's Theater – customer since 2006
- >> Fidelity National Title – customer since 1999

GIVING BACK TO OUR COMMUNITIES

Integra responds to the changing needs of the communities we serve by partnering with charitable organizations and supporting local events that improve the quality of life for our employees and customers. Local outreach programs include:

- >> Phoenix MDA Telethon Sponsorship
- >> Metropolitan Phoenix Boys and Girls Club
- >> Toys for Tots
- >> New Life Center



LOCAL LEADERSHIP TEAM

Mark Geiselmayer – Senior Vice President
Strider Denison – Vice President of Sales
Ray Napoletano – Vice President of Sales
Dale Bradenburg – Vice President of Customer Care
Lee Stauber – Vice President of Operations

